# FIREATTACK F120 Firefighting Thermal Camera

User Manual V1.1

ace-tec GmbH Sandweg 5

25899 Niebuell

Germany

F.: +49 4661 675060

E.: info@ace-tec.de

www.fireattack.net

#### **About this Manual**

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the company website.

#### **Trademarks**

Trademarks and logos mentioned are the properties of their respective owners.

#### Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW. THIS MANUAL AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED "AS IS" AND "WITH ALL FAULTS AND ERRORS". OUR COMPANY MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL OUR COMPANY BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF OUR COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS.

YOU ACKNOWLEDGE THAT THE NATURE OF THE INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER-ATTACK, HACKER ATTACK, VIRUS INFECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT

## Firefighting Thermal Camera • User Manual

DOES NOT INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATTER PREVAILS.

# Regulatory Information

These clauses apply only to the products bearing the corresponding mark or information.

### **EU Compliance Statement**



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Directive 2014/30/EU (EMCD), Directive 2014/35/EU (LVD), Directive 2011/65/EU (RoHS), Directive 2014/53/EU.

### Frequency Bands and Power (for CE)

The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to the following radio equipment are as follows:

Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm

For the device without a supplied power adapter, use the power adapter provided by a qualified manufacturer. Refer to the product specification for detailed power requirements.

For the device without a supplied battery, use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.

Warning: This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.



Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For

 $more\ information\ see:\ www.recycle this. info.$ 



Directive 2006/66/EC and its amendment 2013/56/EU (Battery Directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific

battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For

proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

#### The Fireattack F120 is



#### **Export Restrictions**

By ordering our products, you agree to these export restrictions.

The goods may be subject to the International Traffic in Arms Regulations (ITAR) (22 C.F.R. Sections 120-130) or the Export Administration Regulations (EAR) (15 C.F.R. Sections 730-774) and the EU Regulation (833/2014 Article 3i).

Our products may not be sold, transferred, or exported to the following countries and regions: Belarus / Burundi / Burma (Myanmar) /
Central African Republic / Crimea Region (Ukraine) / Cuba / Democratic Republic of the Congo / Republic of the Congo / Donetsk
Region (Ukraine) / Guinea-Bissau / Iran / Libya / Luhansk Region (Ukraine) / North Korea / Russia / Rwanda / Republic of South Sudan
/ Republic of Sudan / Somalia / Syria / Tanzania / Uganda / Venezuela / Zambia / Zimbabwe.

Please note that it is your responsibility to comply with all relevant export laws and regulations. These laws and regulations may be Change without prior notice. Therefore, please regularly inform yourself about current regulations and ensure that all exports comply with them. Exports to further countries outside of the recipient country by ACE-TEC GmbH are not permitted. 08/25

# **Symbol Conventions**

The symbols that may be found in this document are defined as follows.

Symbol	Description	
Provides additional information to emphasize or supplement important points of the main text.		
<u></u> Caution	Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.	
<u></u>	Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.	

# Safety Instructions

Please read all the safety information carefully before using. These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

## **Laws and Regulations**

Use of the product must be in strict compliance with the local electrical safety regulations.

## **Transportation**

- Keep the device in original or similar packaging while transporting it.
- Keep all wrappers after unpacking them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and the company shall not take any responsibilities.
- Do not drop the product or subject it to physical shock. Keep the device away from magnetic interference.

## **Power Supply**

 The input voltage should meet the limited energy circuit (5 VDC, 2 A) according to the IEC61010-1 standard. Please refer to technical specifications for detailed information.

- Make sure the plug is properly connected to the power socket.
- DO NOT connect multiple devices to one power adapter, to avoid overheating or fire hazards caused by overload.
- For the device without a supplied power adapter, use the power adapter provided by a qualified manufacturer. Refer to the product specification for detailed power requirements.

### **Battery**

- Improper use or replacement of the battery may result in explosion hazard. Replace with the same or equivalent type only. Dispose of used batteries in conformance with the instructions provided by the battery manufacturer.
- Do not charge other battery types with the supplied charger. Confirm there is no flammable material within 2 m of the charger during charging.
- For long-term storage of the battery, make sure it is fully charged every half year to ensure the battery quality. Otherwise, damage may occur.
- DO NOT place the battery near heating or fire source. Avoid direct sunlight.
- DO NOT swallow the battery to avoid chemical burns.
- DO NOT place the battery in the reach of children.
- CAUTION: Risk of explosion if the battery is replaced by an incorrect type.
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- When the device is powered off and the RTC battery is full, the time settings can be kept for 90 days.
- In the first use, power on the device and charge the RTC battery with the lithium battery for more than 10 hours.
- The battery voltage is 3.7 V, and the battery capacity is 5400 mAh.

### Maintenance

- If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.
- Wipe the device gently with a clean cloth and a small quantity of ethanol, if necessary.
- If the device is used in a manner not specified by the manufacturer, the protection provided by the device may be impaired.
- Please notice that the current limit of USB 3.0 PowerShare port may vary with the PC brand, which is likely to result in incompatibility issue.

- Therefore, it's advised to use regular USB 3.0 or USB 2.0 port if the USB device fails to be recognized by PC via USB 3.0 PowerShare port.
- Your camera will periodically perform a self-calibration to optimize image quality and measurement accuracy. In this process the image will pause briefly and you will hear a "click" as a shutter moves in front of the detector. The self-calibration will be more frequent during the startup or in very cold or hot environments. This is a normal part of operation to ensure optimum performance for your camera.

### **Using Environment**

- DO NOT expose the device to extremely hot, cold, dusty, corrosive, saline-alkali, or damp environments. Make sure the running environment meets the requirement of the device. The operating temperature shall be -20 °C to 60 °C (-4 °F to 140 °F), and the operating humidity shall be less than 95%.
- Place the device in a dry and well-ventilated environment.
- DO NOT expose the device to high electromagnetic radiation or dusty environments.
- DO NOT aim the lens at the sun or any other bright light.
- When any laser equipment is in use, make sure that the device lens is not exposed to the laser beam, or it may burn out.
- The device is suitable for indoor conditions.
- The pollution degree is 2.
- The protection level is IP67.

### **Emergency**

If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

#### **COMPLIANCE NOTICE**

The thermal series products might be subject to export controls in various countries or regions, including without limitation, the United States, European Union, United Kingdom and/or other member countries of the Wassenaar Arrangement. Please consult your professional legal or compliance expert or local government authorities for any necessary export license requirements if you intend to transfer, export, re-export the thermal series products between different countries.

# **TABLE OF CONTENTS**

1	0.40	i
	()Ve	rview

- 1.1 Introduction
- 1.2 Main Fucntion
- 1.3 Appearance
  - 1.3.1 Component Description
  - 1.3.2 Button Operation
  - 1.3.3 Customize Trigger Function

#### 2 Quick Use Process

#### 3 Basic Operations

- 3.1 Charge the Camera
  - 3.1.1 Charge Battery via Charging Base
  - 3.1.2 Charge Camera via USB Cable
- 3.2 Power On/Off and Manual Sleep
- 3.3 Commonly Used Functions
  - 3.3.1 Read Screen Information
  - 3.3.2 Switch Image Mode
  - 3.3.3 Zooming in Interested Objects
  - 3.3.4 Capture Snapshots and Record Videos
  - 3.3.5 View Files in Albums
  - 3.3.6 Export Files
- 3.4 Connect to Mobile Application and Software
  - 3.4.1 Mobile Application
  - 3.4.2 UVC Cast Screen Tool
- 3.5 Mount Neck Strap and Lanyards
  - 3.5.1 Mount Neck Strap
  - 3.5.2 Install Lanyards

#### 4 More Settings

- 4.1 Temperature Measurement Settings
  - 4.1.1 Adjust Thermal Readout
  - 4.1.2 Change Temperature Unit
  - 4.1.3 Display Real-time Hot and Cold Spots
  - 4.1.4 Object Details Enhancement (ODE)
- 4.2 Album and Files Management
  - 4.2.1 Naming Rule of Album Folder and File
  - 4.2.2 Delete a File
- 4.3 Direction Display
  - 4.3.1 Calibrate Compass
  - 4.3.2 Magnetic Declination Correction
- 4.4 Date, Time and Language Settings
  - 4.4.1 Set Date

# Firefighting Thermal Camera • User Manual

- 4.4.2 Set Time
- 4.4.3 Set Language
- 4.4.4 Date / Time in the Display
- 4.4.5 Change the Passwort
- 4.4.6 Image Modes / Manage / Set palettes

### 5 Maintenance

- 5.1 Upgrade Firmware
- 5.2 Save Operation logs
- 5.3 Restore Camera
- 5.4 Model / Firmware / Serial number

The Quick Guide is available for download at

www.fireattack.net

# 1 Overview

## 1.1 Introduction

The professional firefighting thermal camera is a product designed for firefighting and life rescue. It is easy to operate even with gloves. It supports multiple display modes for different on-site purposes, for example firefighting, hidden fire point searching, life rescue, building analysis, etc. These modes can help fire and rescue personnel detect and understand the temperature status of the scene and detect life signs more efficiently.

## 1.2 Main Fucntion

#### Multiple Image Display Modes

The camera supports multiple image display modes suitable for different scenes and targets. It helps quickly distinguish targets from rest of the objects. Some modes also offer image temperature for reference.

### Target Zooming

The camera supports 3 zoom ratios for users to check on details from a distance.

#### On-site Image Capture

The camera supports image capture and storage.

#### **Hotspot**

The camera provides hotspot function for connecting to mobile device for data transmission.

#### Client Software Connection

- Mobile Device: Use the app to view live image, capture snapshots, and record videos on your phone. You can also, analyze pictures offline, generate and share a report via the app.
- PC: Use the analysis software to analyze pictures offline professionally on your PC.

# 1.3 Appearance

# 1.3.1 Component Description

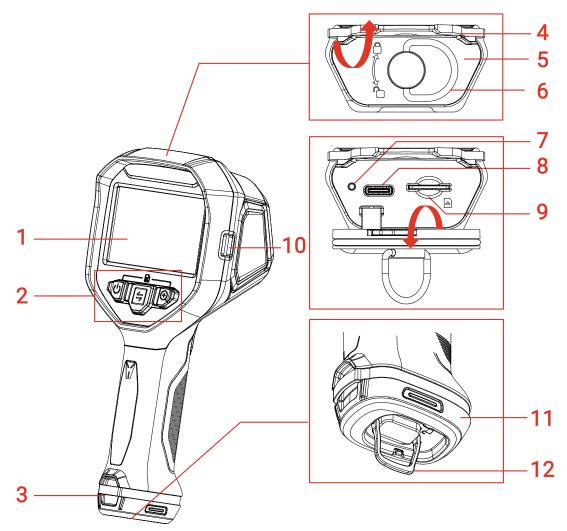


Figure 1-1 Appearance (Front View)

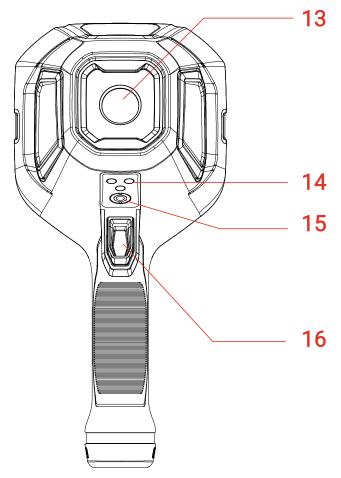


Figure 1-2 Appearance (Rear View)

Table 1-1 Appearance Description

No.	Part Name	Description
1	Screen	Display view and operation menu.
2	Buttons	Operate the camera. See <i>1.3.2 Button Operation</i> for detailed instructions.
3	Lanyard Mounting Point	Mount lanyard for easy carrying. See <i>3.5.2 Install Lanyards</i> for lanyard mounting guide.
4	Rubber Cover	Cover interfaces.
5	Interface Cover	Protect interfaces.
6	Ring-Pull Handle for Interface	Turn the ring-pull handle to unlock and lock the cover. After unlocking, pull to open the cover.
7	Charging Indicator	<ul> <li>Solid Red: The battery is charging normally.</li> <li>Solid Green: The battery is fully charged.</li> </ul>

		<ul> <li>Red and Green Flash: Battery charging exception.</li> </ul>
8	USB Type-C Interface	Charge the device or export files with USB USB-A to USB-C cable.
9	SIM Card Slot	Reserved.
10	Neck Strap Mounting Point	Mount the neck strap. See <i>3.5.1 Mount Neck Strap</i> for neck strap mounting guide.
11	Battery	Supply power to the device.
12	Ring-Pull Handle for Battery	Turn the ring-pull handle to unlock and lock the battery. Pull the battery out when the battery is unlocked.
13	Thermal Imaging Lens	View the thermal image.
14	Charging Contacts	For charging the camera via the in-truck charger (not included).
15	Tripod Mount	Mount the tripod.
		In live view: pull to capture snapshots, or hold to record a video/freeze the image and pull to stop recording.
16	Trigger	In menu: pull to browse options or reduce value when setting parameters.
		See <i>1.3.2 Button Operation</i> for detailed instructions.

# 1.3.2 Button Operation

Button and trigger function are different in live view interface or in menu interface.

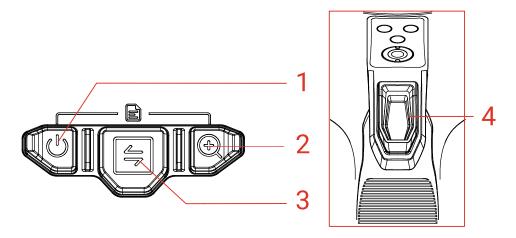


Figure 1-3 Buttons and Trigger

## **Live View Interface**

Button and trigger functions in live view are shown in the following table.

Table 1-2 Buttons and Trigger Operation in Live View

Button	Description		
1	Power button. See 3.2 Power On/Off and Manual Sleep for detailed instructions.  • Press or hold (1) to power on the camera. When the camera is on, hold (1) for over 6 s to power off the camera.  • In live view, hold (1) for less than 3 s to quickly switch to the basic mode.  • In live view, hold (1) for 3 s to 6 s to put the camera into sleep mode.  • Reset Button		
2	Zoom-in button. Press to switch among the 3 zoom-in ratios.		
3	Mode button. Press to switch among image modes. See <i>3.3.2 Switch Image Mode</i> for the introduction of the image modes.		
4	<ul> <li>Trigger. You can customize the function of holding trigger in live view. See 1.3.3 Customize Trigger Function for instructions.</li> <li>In live view:</li> <li>Pull the trigger to capture snapshot, or hold the trigger to start recording a video and pull again to stop recording.</li> <li>(Optional) If you set the trigger as Hold to freeze image, hold the trigger to freeze the live image, and pull again to resume to live view.</li> <li>In menu interface: Browse options from bottom to top or reduce value when setting a parameter.</li> </ul>		

### Menu Interface

After entering the menu interface, you can operate 3 buttons (power button, zoom-in button, and mode button) according to the function icons on the lower side of the screen. The icons and functions displayed in the screen are shown in the table below.

Table 1-3 Icons in Menu Interface

Screen Display Icon	Description	Screen Display Icon	Description
命	Go back to the live view interface.	<b>₽</b>	Back to previous menu.
	Enter album.	Ū	Delete.
0	Enter system menu.	×	Cancel.
K	Next.	<b>~</b>	Confirm.
Ħ	Enter/Confirm.		

In addition, when browsing menu or adjusting parameters, **pull trigger to select item from bottom to top or reduce value**.

## 1.3.3 Customize Trigger Function

Follow this procedure to customize the function of holding the trigger in live view. Go to the configuration menu see 1.3.2.

- 1. In live view, press 1 and 2 to enter menu.
- 2. Press 🕀 to enter settings, and press 🖨 to select **Trigger Settings**.
- 3. Press 🕀 to set the function in live view.
  - **Record**: Hold the trigger in live view to start recording a video.
  - Hold to freeze image: Hold the trigger in live view to freeze the image, and press again to resume live view.

# 2 Quick Use Process

You can follow the steps to quickly use the camera.

- 1. For the first time using, please fully charge the camera or install a fully-charged battery. See *3.1 Charge the Camera* for charging instructions.
- 2. Press (1) to start the camera.
- 3. Hold and aim the camera to target for temperature measurement or observation.
- 4. Press ( to switch image mode. See *3.3.2 Switch Image Mode* for the introduction of the image modes.
- 5. Pull the trigger to capture snapshots, or hold the trigger to start recording and pull again to stop recording.
- 6. View the saved files in the local albums. See *3.3.5 View Files in Albums* for instructions.
- 7. Export the files for analysis. See *3.3.6 Export Files* for the exporting instructions.

# 3 Basic Operations

# 3.1 Charge the Camera

For the first time using or when the battery is insufficient, please charge the camera or replace a battery.

You can see the battery status by checking the battery icon in the status bar.

Icon	Description
*	Charging.
Ш	Fully charged.
Ш	75% of charge.
Ш	50% of charge.
	25% of charge. If it flashes, please charge your camera, otherwise the camera will automatically shut down soon.
×	Battery exception.

# Note

Please charge the camera with the cable and charging base provided by the manufacturer.

# 3.1.1 Charge Battery via Charging Base

Use charging base provided by the manufacturer to charge the batteries.

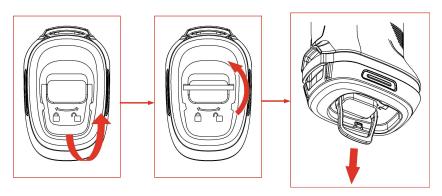


Figure 3-1 Removing Battery

- 1. Pull out the ring on battery and turn it 90° to unlock the battery.
- 2. Pull the battery out.
- 3. Insert the battery to the charging base.
- 4. Checking the indicator for charging status.



#### Note

- Solid Red: Charging normally.
- Solid Green: Fully charged.



Figure 3-2 Charge Battery

- 5. When the battery is fully charged, remove it from the base.
- 6. Align the battery with battery compartment, push it to the end and turn the ring 90° to lock the battery.

# 3.1.2 Charge Camera via USB Cable

The camera can also be charged via the USB Type-C cable.

#### Before You Start

Battery should be installed if you charge the device with a USB cable.

1. Open the rubber cover and interface cover on top of the camera to show the USB Type-C interface (②).

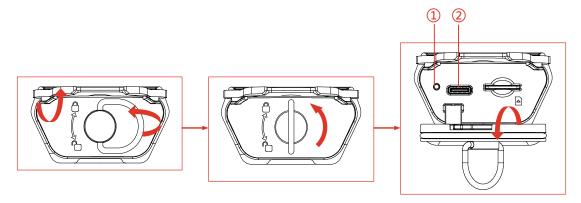


Figure 3-3 Show Type-C Interface

- Connect the camera to a USB Charger (should be prepared by user) or your PC with the provided USB-A to USB-C cable.
- 3. Checking the charging status via the indicator (1) near the type-C interface.



#### Note

- Solid Red: Charging normally.
- Solid Green: Fully charged.
- Flashing Red and Green: Charging exception.
- 4. When charging completes, disconnect the cable.
- 5. Lock the interface cover and put the rubber cover in place.

# 3.2 Power On/Off and Manual Sleep

You can power on/off the camera or put the camera into sleep mode by pressing or holding the power button  $^{\circ}$ . Follow the pop-up instructions or refer to the table below for detailed instructions.

Task	Operation	Result
Power on	Press or hold (subject to your particular camera model) to power on the camera.	The camera enters live view interface after starting-up.
Power off	Hold  for over 6 seconds to shut down.	The camera is turned off to conserve battery power.
Sleep Mode	Hold for 3 to 6 seconds to enter sleep mode and turn off the screen display. Press again to wake up the camera.	The camera's screen is off, and the camera is still running and calibrating.

Table 3-1 Power on/off and Sleep Mode Instructions

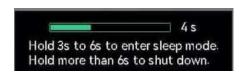


Figure 3-4 Pop-up Instructions

# 3.3 Commonly Used Functions

### 3.3.1 Read Screen Information

The camera screen has live view interface and menu interface serving different purposes.

### **Live View Interface**

The live view interface is for user to view thermal image and target temperature. Understanding the icons and figures in advance is helpful for first-time using.



Figure 3-5 Live View Interface

No.	Description		
1	Status Bar. Icons in this bar show device hardware status, including:  Battery and charging status. For example, means fully charged.  Hotspot is enabled, . For hotspot connection, see 3.4 Connect to Mobile Application and Software for instructions.  Zooming ratio (2.0X, 4.0X). For the zooming operation, see 3.33 Zooming in Interested Objects.  USB cast screen is enabled, . For more screen casting instructions, refer to 3.4.2 UVC Cast Screen Tool. Is delete  Object Details Enhancement (ODE) is always on. For more information about ODE, refer to 4.1.4 Object Details Enhancement (ODE).  Compass is on, . The number stands for the calibration level. Numbers smaller than 3 mean that the compass is not properly calibrated and the direction displayed might not be correct. For correcting the magnetic declination, refer to 4.3.2 Magnetic Declination Correction.  Low sensitivity mode indicator . It indicates that the camera is currently in a low sensitivity mode like basic, black hot, white hot and fire mode.  High temperature modes: Basic NFPA, black hot, white hot and fire detection modes. Low temperature modes: Rescue, hot area, cold area, and building modes.		

	• TI BASIC PLUS mode indicator +. It indicates that the camera is currently in the basic mode.		
2	Thermal readout area. There are 3 types of thermal readout style available. Refer to <i>4.1.1</i>		
	Adjust Thermal Readout for details of the 3 display style and settings.		
	Image Mode Bar.		
3	Available image modes are listed in this bar. The mode with blue box is the mode currently in use. Mode description and switching operation are explained in <i>3.3.2 Switch Image Mode</i> .		
	Live image area.		
4	□ marks the center point of the live scene.  marks the highest temperature point and the lowest temperature point in the scene. You can turn on/off of the highest and lowest temperature point display. Refer to 4.1.3 Display Real-time Hot and Cold Spots for instructions.		
	Temperature display occurs in the lower left area of the screen.		
	Date/Time 4.4.4 You can have it constantly on the screen.		
	Battery and charging status. For example, 'fully charged' means.		

### Menu Interface

Go to the configuration menu see 1.3.2.

In live view interface, press (1) and (2) together to enter camera menu to check system information of the camera. Then, press (2) to select (2) and enter local albums, or press (2) to select (2) and enter system setting menu.

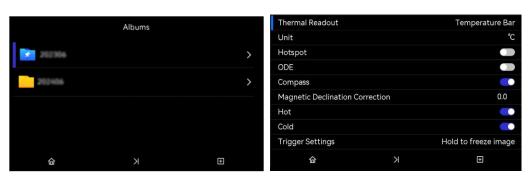


Figure 3-6 Albums and System Settings

- For viewing snapshots and exporting files, refer to 3.3.5 View Files in Albums and 3.3.6 Export Files.
- For local album management, refer to *4.2 Album and Files* Management.
- For system settings, refer to 4 More Settings.

## 3.3.2 Switch Image Mode

In live view, press ( to switch image modes. The camera supports multiple modes suitable for different scenes and objects.

Table 3-2 Image Modes Description

Mode	Mode Description	Example Snapshot
	Basic mode NPFA MODE -20 - 650°C It is applicable to firefighting, and life searching and rescue. The real-time temperature is marked with the corresponding colors in the color-temperature scale.	600 150 134
	White hot mode.  -20 - 1200°C  It is applicable to firefighting and life searching and rescue senarios.  Black and white image.  Temperaure of white areas is higher.	700
	Black hot mode20 - 1200°C  It is applicable to firefighting and life searching and rescue senarios.  Black and white image. Temperaure of darker areas is higher.	120d 700 250

Fire detection mode.
-20 – 1200°C

UVA Mode

It is applicable to scenes with many open fires and high background temperature.

The display effect is similar to the basic mode. Only that the start temperature of red and yellow marking is higher.



Rescue mode.

The mode is suitble for searching and rescuing people in the field, building, or traffic accident scene.

The display effect is similar to the basic mode. Only that the start temperature for red and yellow marking is lower.
-20 – 250°C



Hot area mode.

Only High Gain

This mode detects high temperature targets of the scene and mark them in red.

This mode is applicable to search remaining fire during overhaul after fire is basically out, people in water or field, etc.

-20 - 250°C Only High Gain



# 3.3.3 Zooming in Interested Objects

In live view interface, aim the camera to a target and press (a) to switch zoom ratio. The camera supports 2 zoom ratios, 2.0X, and 4.0X. You can check current zoom ratio from the status bar.

## 3.3.4 Capture Snapshots and Record Videos

In live view interface, aim the camera to a target, and pull trigger to capture a snapshot, or hold the trigger to start recording a video and pull again to stop (go to **System Settings** > **Trigger Settings** to set the trigger function as **Record** beforehand). Snapshots and videos are saved in local albums.

### 3.3.5 View Files in Albums

- 1. Press and in the live view interface to access the menu interface. Press and to access the menu interface.
- 2. In live view interface, press (1) and (2) to enter menu interface.
- 3. Select **(a)** to enter albums.
- 4. Press 🖨 to select an album folder and press 🕀 to enter.
- 5. Press 🖨 to browse files and press 🚭 to view the details.
- 6. Press 🖨 or pull trigger to view the next or previous file.
- 7. Optional: Playback recorded video on camera.
  - Hold 🔄 to play the video.
  - When playing the video, press (5) to pause or resume.
  - When playing the video, press 1 to stop and return to the album.
- 8. Press 🐧 to go back to upper-level menu.

## 3.3.6 Export Files

## Export files via the mobile application

- 1. Launch the app and add the camera. Refer to 3.4.1 Mobile Application.
- 2. Select **On-Device Files** on the app to access the on-device albums.
- 3. Select a file, and tap **Download** to save to your local albums.

## **Export files to PC**

Connect the camera and PC via the provided USB cable to export snapshots and videos, and view them on PC.

- 1. Connect the camera to PC with a USB-A to USB-C cable. See the interface in Figure 3-3 for instructions.
- 2. Press ( to select **USB Drive** on the camera. The camera storage appears in the PC as a removable disk.
- 3. Open the detected disk and enter the album folder.

- 4. Copy files and paste them to your PC.
- 5. Disconnect the USB cable and lock the interface cover.

# 3.4 Connect to Mobile Application and Software

## 3.4.1 Mobile Application

You can use the mobile application to view live image, capture snapshots and adjust camera settings, etc.

Download and install the latest version to your mobile device.

The camera supports hotspot for wireless connection.

- 1. Turn on the camera's hotspot.
  - 1) In live view, press (1) and (1) together to enter menu. See 1.3.2
  - 2) Select **( )** to enter system setting menu.
  - 3) Press ( to select **Hotspot**, and press ( to enter hotspot configuration.
  - 4) Press 🖨 to move the box to 🔲 and press 🕀 to enable hotspot.
  - 5) Press ( to move the box to QR Code, and press ( to show the code.



Install the THG Start app on your device.

- 2. Connect the camera to the app.
  - 1) On mobile device, enter the app and tap "+" in the upper right corner.
  - 2) Select "Scan" and aim the camera of your mobile device to the QR Code. Then the client starts to add your thermal camera.
  - 3) You can see camera live image via the app after adding process finishes.



#### Note

For more using guide of the client, please check its embedded user manual from **Settings** > **Help**.

### 3.4.2 UVC Cast Screen Tool

The camera supports casting screen to PC by UVC protocol-based client software or player. Connect the camera to your PC via the included USB cable, and cast the real-time live view of the camera to your PC.

1. Download the UVC protocol-based software.

- 2. Connect the camera to the PC with a USB cable. Press ( to select USB Cast Screen on the camera.
- 3. Open the UVC protocol-based software on your PC.
- 4. The live image of the camera then displays on your PC.

# 3.5 Mount Neck Strap and Lanyards

The camera is equipped with a neck strap and lanyards for convenient carrying and preventing from accidental falling.

### 3.5.1 Mount Neck Strap

Install neck strap in the way as shown in the figure below.

- 1. Fold one end of the neck strap through the neck strap point (③) on one side of the camera, and thread it back through the slide buckle (①) and the fastening collar (②).
- 2. Repeat step 1 to install the other end of the strap.

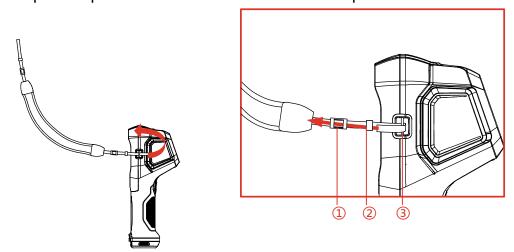


Figure 3-7 Install Neck Strap

# 3.5.2 Install Lanyards

Install the lanyard (②) to the lanyard hole (①) first, then install the retractable lanyard (③) to the first lanyard.

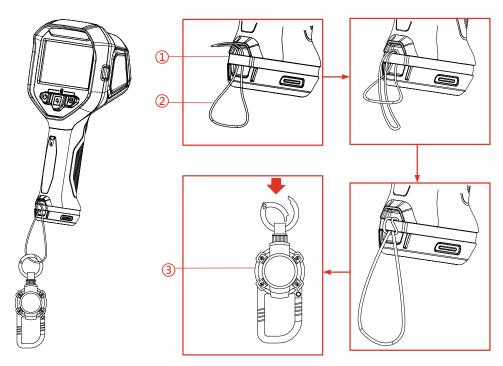


Figure 3-8 Install Lanyards

Attachment of the retraction only to the housing. Not to the battery!

# 4 More Settings

# 4.1 Temperature Measurement Settings

## 4.1.1 Adjust Thermal Readout

Thermal readout refers to the referential palette color bar, temperature scale and image center temperature that help user to know temperature condition of target scene. There are 3 types of readout available.

- 1. In live view interface, press 1 and 2 together to enter menu. See 1.3.2
- 2. Select **( )** to enter system menu.
- 3. Select Thermal Readout, and press 🕀 to switch readout style.
  - Temperature Bar ①: Show palette color bar and temperature scale

     (④), center point temperature bar (⑤), and center point temperature value (⑥).
  - Reference Bar ③: Show palette color bar and temperature scale and center point temperature value.
  - Digital Readout Only ②: Show center point temperature value only.

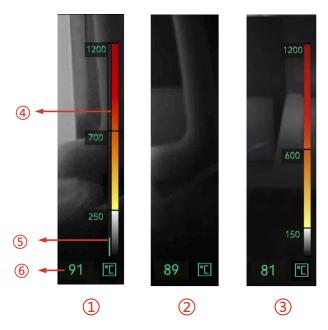


Figure 4-1 Thermal Readout

4. Press (1) to return to the live view interface.

Note

Thermal readout of different image modes are different. The figure above is an example for reference.

### 4.1.2 Change Temperature Unit

The camera supports 3 temperature units: degree Celsius (°C), degree Fahrenheit °F (°F), and Kelvin (K). The temperature unit is displayed in the lower right corner of the live view interface.

- 1. In live view interface, press 1 and 2 together to enter menu. See 1.3.2
- 2. Select **(a)** to enter system setting menu.
- 3. Press 🖨 to select Unit, and press 🕀 to switch among the three units.
- 4. Press (1) to return to the live view interface.

## 4.1.3 Display Real-time Hot and Cold Spots

The camera supports displaying the highest (hot) and lowest temperature (cold) spot in the live view. After enabling the function, the hot spot is marked with and the cold spot is marked with Real-time temperatures displayed in the lower left corner of the screen.

- 1. In live view interface, press 1 and 2 together to enter menu. See 1.3.2
- 2. Select **o** to enter system setting menu.
- 3. Press 🖨 to select Hot or Cold, and press 🕀 to enable the spot.
- 4. Press (1) to return to the live view interface.

## 4.1.4 Object Details Enhancement (ODE)

Object Details Enhancement (ODE) is used to enhance outline of certain targets. With this function enabled, target outline will be clearer, but noise of the image will be increased accordingly. The ODE is always ON.





ODE Off

ODE On

The ODE is always.

# 4.2 Album and Files Management

# 4.2.1 Naming Rule of Album Folder and File

The naming of album folders and files depends on the system date and time. Please set the system date and time correctly before taking snapshots or videos, otherwise you may find it difficult to locate a snapshot or video.

- File name of a file is the saving date and time.
- Files are saved in monthly named album folders according to the saving time. The folder name is 6-digit number of the year and month. For example, "202306" means June, 2023.
- A new snapshot or video is automatically saved in the auto-generated album .

## Set File Naming Rule

You can customize the naming rule of files.

- 1. In live view interface, press 1 and 2 together to enter menu. See 1.3.2
- 2. Select **o** to enter the system menu.
- 3. Press ( to select **File Naming**, and press ( to select a naming rule. **Time Stamp** and **Numbering** are selectable.

#### 4.2.2 Delete a File

Snapshots and videos saved in local albums can be deleted. Before deleting, make sure that important data is exported for backup. For instructions of exporting, refer to *3.3.6 Export Files* 

- 1. In the live view interface, press 🖰 and 🕀 simultaneously to access the camera menu. press 🖰 and 🕀 together to enter camera menu.
- 2. Select **a** to enter camera albums.
- 3. Press 🖨 to select an album, and press 🕀 to enter the folder.
- 4. Press 🖨 to select a file, and press 🕀 to view the details.
- 5. Press 🕀 to delete.
- 6. Press 🕀 to confirm or 与 to cancel the deleting.
- 7. When finished, press  $\bigcirc$  to return to the previous menu.

# 4.3 Direction Display

Equipped with a compass, the camera is able to display its direction on the live image and in the captured images. You can follow the pop-up instructions to calibrate the compass. See *4.3.1 Calibrate Compass* for more information.

After successful calibration, you can see the direction displayed at lower left corner of the screen. It is recommended to read the direction when you lay the camera horizontally.

To increase the direction accuracy, you can set the magnetic declination correction. See *4.3.2 Magnetic Declination Correction* for instructions.

## 4.3.1 Calibrate Compass

Compass calibration is a must for correct direction display. You need to calibrate the compass when you enable the function for the first time.

- 1. In live view interface, press 1 and 2 together to enter camera menu. See 1.3.2
- 2. Select **( )** to enter the system menu.
- 3. Press 🖨 to select Compass, and press 🕀 to enable.
- 4. Follow the screen instructions to move and rotate the camera.



# Note

During calibration, keep moving and rotating the camera to make sure that the camera faces every possible directions

5. Stop moving the camera when calibration success message pops up.

#### Result

The status bar in the live view interface shows after successful calibration. If the number in this icon is smaller than 3, it means that the compass is not properly calibrated and the direction displayed might not be correct.

## 4.3.2 Magnetic Declination Correction

Magnetic declination is the angle variation between magnetic north and true north. Adding the magnetic declination to the compass increase the accuracy of direction reading.

- 1. In live view interface, press ① and ② together to enter menu. See1.3.2
- 2. Select **o** to enter the system menu.
- 3. Press ( to select Magnetic Declination Correction, and press ( ).
- 4. Pull the trigger or press 🗐 to configure the magnetic declination.
- 5. Press (1) to save and exit.

# 4.4 Date, Time and Language Settings

The system date and time affect the name of snapshots and local album folders. When you power on the camera for the first time, follow the instructions to set the date, time and language.

### 4.4.1 Set Date

- 1. In live view interface, press 1 and 2 together to enter camera menu. See 1.3.2
- 2. Select **( )** to enter the system menu.
- 4. Press ( to switch from setting year, month and date. The parameter in adjustment is displayed with a blue box.



Figure 4-2 Date Settings

- 5. Press 💮 to increase the value, and pull trigger to reduce the value.
- 6. Press (1) to exit.

### 4.4.2 Set Time

- 1. In live view interface, press 1 and 2 together to enter camera menu. See 1.3.2
- 2. Select **o** to enter the system menu.
- 3. Press 🖨 to select Time, and press 🕀 to adjust the system time.



Figure 4-3 Time Settings

- 4. Press (4) to switch from setting time format, hour and minute. The parameter in adjustment is displayed with a blue box.
- 5. Press 🕀 to increase the value, and pull trigger to reduce the value.
- 6. Press (1) to exit.

## 4.4.3 Set Language

- 1. In live view interface, press (1) and (2) together to enter camera menu. See 1.3.2
- 2. Select **( )** to enter the system menu.
- 3. Press 🖨 to select **Language**, and press 🕀 to select a language.
- 4. Press (1) to exit.

### 4.4.4 Date – time in the Display

- 1. Press and at the same time in the live view interface to call up the camera menu. See 1.3.2.
- 2. Select **o**to call up the date time.
- 3. Press sto select date time and press to activate the location.Drücken Sie, um Datum Uhrzeit zu wählen und drücken Sie, um die Stelle zu aktivieren.
- 4. Press (1) to return to the live view interface. After activation, the date and time will always be displayed in the upper left corner of the screen.

#### 4.4.5 Set Password

- 1. Press and at the same time in the live view interface to call up the camera menu. See 1.3.2.
- 2. Select open the system settings menu.
- 3. Press to select a password and press to activate the location.
- 4.

Press to enter a number forward and to confirm the number. After you have entered the three-digit password, confirm it by holding down for about 3 seconds. After that, the new password is saved.

5. Press to return to the live view screen.

# 4.4.6 Paletten – Manage the Modes

- 1. Press and at the same time ( ) and ( ) in the live view interface to call up the camera menu. See 1.3.2.
- 2. Choose to access the manage palettes.
- 3. Activate or deactivate the desired palette with the switch .
- 4. With ships, you confirm the appointment and proceed one position further.
- 5. They 🖒 return to the menu and confirm the setting.

# 5 Maintenance

# 5.1 Upgrade Firmware

#### Before You Start

- Please download the upgrade file from the official website or contact the custom service and technical support to get the upgrade file first.
- Make sure that the camera battery is fully charged.

Connect the camera to PC with a USB-A to USB-C cable. See the interface in Figure 3-3.

Press (5) to select **USB Drive** on the camera. The camera storage appears in the PC as a removable disk.

Copy the upgrade file and paste it to the root directory of the camera.

Disconnect the camera from your PC.

Reboot the camera and then it will upgrade automatically. The upgrading process will be displayed in the main interface.

After upgrading, you can check the version information by pressing 1 and 2 together in live view interface.

# 5.2 Save Operation logs

The camera can collect its operation logs and save in the storage only for troubleshooting.

Start or stop saving operation logs.

- 1) In live view interface, press 1 and 2 together to enter menu. See 1.3.2
- 2) Select **( )** to enter the system menu.
- 3) Press ( to select **Save Logs**, and press ( to turn on/off this function.

Export the operation logs to your PC.

- 1) Connect the camera to PC with a USB-A to USB-C cable. See the interface in Figure 3-3.
- 2) Press (5) to select **USB Drive** on the camera. The camera storage appears in the PC as a removable disk.
- 3) Open the detected disk and enter the log folder.
- 4) Copy the .log files and paste them to your PC.

## 5.3 Restore Camera

Restore the camera to the factory settings. Use this function with caution. In live view interface, press 1 and 2 together to enter menu. See 1.3.2 Select 0 to enter the system menu.

Press 🗐 to select **Restore Device**, and press 🐏.

Press 🕀 to start restoring and or 与 to cancel.

WARNING: AFTER RESETTING, YOUR PASSWORD WILL BE LOST.
IT WILL NOT BE POSSIBLE TO ACCESS THE SYSTEM MENU
AFTERWARDS. PLEASE CONTACT SERVICE!

## 5.4 Model – Firmware – Serial number

Technical data is being displayed.

Ace-tec GmbH
Sandweg 5
25899 Niebuell Germany

T.: +49 4661 675060 E.: <u>info@ace-tec.de</u> More informations/training / service at

# www.fireattack.net

